



World Class Infrastructure Delivers High-Performance and Reliability

Today, businesses rely on global Web applications that respond in real-time, all the time. Rally's multi-tenant architecture provides the highest levels of reliability and performance in the industry, ensuring secure access to your data from anywhere in the world.

Rally understands that data integrity, availability and security are critical to your success. That's why we invest heavily in an advanced network infrastructure. Rally has data centers in multiple locations offering best-of-breed security, near-continuous backups and documented disaster recovery plans. Rally is the only Agile ALM vendor offering documented server response times averaging 300 ms, availability exceeding 99.9%, and a strong SLA (service level agreement) that puts our money where our mouth is.

Expand your global usage with proven scalability

Rally's multi-tenant architecture easily scales to many thousands of users in your subscription - with no need to worry about hardware upgrades or performance issues.

>99.9% up-time means Rally is available when you need it

Rally delivers availability exceeding 99.9% and server response times averaging 300ms. Lots of vendors talk about their performance, but we provide real-time visibility into server status and documented historical performance levels.

Optimized for distributed teams

We know that fostering collaboration and communication among far-flung teams is critical to scaling Agile across the enterprise. That's why we utilize the Akamai platform, the world's largest fault-tolerant network with over 65,000 servers in 70 countries. The Akamai network employs route optimization to identify the most reliable path back to your server, ensuring optimum communication and the shortest possible response times.

Rest easy - your data is secure

Your data is stored in enterprise-class data centers at three different locations, with full disaster recovery and backup procedures. We also provide multiple levels of security (visit our [Security page](#) for details on how we ensure that your data remains private, available and secure.)



Leverage existing systems and tools

Integrations and synchronization with existing best-of-breed development tools enhances traceability across your entire organization. All of our fully-supported Software-as-a-Service (SaaS) and integrations work with your existing applications, whether they are hosted in the cloud or behind your corporate firewall.

Customizable - because one size does **not** fit all

Every organization has different needs. That's why we provide a robust, versioned web services API, developer tool-kits, and pre-built components to jump-start your customization efforts. We also provide a sandbox to test new functionality without impacting your production system.

Enjoy hassle-free upgrades

All upgrades and product updates happen during brief maintenance windows without requiring any of your IT resources. Plus, our versioned API ensures your customizations keep working. Rally's [Product Blog](#), and regular emails to administrators, keep you informed of enhancements and provide tips on using new features.

SLA provides guaranteed performance

Rally offers Service Level Agreements (SLA's) to back up our availability. If we don't meet our uptime commitments, our customers are reimbursed. Guaranteed.

Need More Information?

Rally is the leader in Agile application lifecycle management (ALM) dedicated to making leaner development organizations that respond faster to changing customer needs. Call us at **1-866-348-1552**, email info@rallydev.com, or learn more at www.rallydev.com.